

# TUCKWELL GROUP AMS

## SUPPORT PACKAGES

The packages below will run for a 12 month period and will be renewable each year.

**SILVER (LEVEL ONE)** - Only available to customers with less than 3 units

- £300 + VAT ANNUAL FEE
- SOFTWARE UPDATES ONCE A YEAR AT DEALERSHIP
- 3 HOURS FREEPHONE SUPPORT
- 1 X ½ DAY TRAINING/REFRESHER COURSE AT DEALERSHIP
- E-MAIL ALERTS ON LATEST NEWS FROM AMS UPDATES

**GOLD (LEVEL TWO)**

- £500 + VAT ANNUAL FEE
- SOFTWARE UPDATES TWICE A YEAR AT DEALERSHIP
- UNLIMITED PHONE SUPPORT
- 2 HOURS ON FARM VISIT F.O.C (AMS SPECIALIST ONLY)
- 1 X ½ DAY TRAINING/REFRESHER COURSE AT DEALERSHIP
- E-MAIL ALERTS ON LATEST NEWS FROM AMS UPDATES

**CHARGES IF SUPPORT PACKAGE NOT TAKEN**

SOFTWARE UPDATE - £50.00 IN DEALERSHIP / £150.00 ON FARM

TELEPHONE SUPPORT - £1.00 PER MINUTE

TRAINING REFRESHER COURSE - £100.00

I ACCEPT THE TERMS OF THE ABOVE PACKAGES AND WOULD LIKE TO SIGN UP FOR:

SILVER AT £300 + VAT PER ANNUM

GOLD AT £500 + VAT PER ANNUM

SIGNATURE .....

COMPANY NAME .....

EMAIL/PHONE .....

AN INFORMATION PACK WILL FOLLOW ON SIGNING

